## Ferien Wohnung Ronja

**#FerienWohnenInSaarfels** 

### **House rules**

#### Dear vacation guests!

Our vacation apartment/holiday home should be a second home to you. You should feel comfortable and be able to relax. We have put a lot of effort into the furnishings and hope that you will find everything you need. The following house rules are intended to help you enjoy a harmonious stay. We have also listed some rules which we hope you will understand. By treating the apartment properly, you will help us to offer you and other guests satisfactory accommodation in the future.

#### **General information**

If you are missing anything in the apartment or if you need help, please do not hesitate to contact us. All items in the apartment may and should be used by the guests. Please treat the entire furnishings and inventory with care and treat the rental property with care. Please ensure that your fellow travelers also comply with the rental conditions.

#### Kitchen

Please treat the kitchen equipment and technical appliances with care. As nobody likes a dirty kitchen, please only put dishes, pots and cutlery in the cupboards when they are clean and dry. Please do not place hot pots and other hot objects on the tables or worktop without a trivet. Always use a chopping board as a base when cutting. Please leave the interior of the oven and microwave in a clean condition.

#### Damage

Nobody damages things on purpose, but it can happen to anyone that something breaks. We would be pleased if you would inform us of any damage so that we do not have to wait until after your departure to discover it during the final cleaning. The tenant is liable for damages to the amount of the replacement costs.

#### Ventilation

Our house has a central ventilation system. Nevertheless, it is advisable to ventilate briefly after showering to prevent mold growth, i.e. 1x shock ventilation for 5-10 minutes.

#### Duty of care

We ask our guests to treat the rental property with care and to ensure that fellow travelers and relatives also comply with the rental conditions. The entrance door should always be closed and locked with a key when leaving the house. All windows should also be closed when leaving the apartment to prevent possible damage caused by storms or burglary. Water and electricity resources must be used sparingly.

#### Waste disposal

Waste is separated into residual waste, glass, paper and packaging with the green dot. Appropriate containers are available on the property. Please only use garbage cans and cosmetic bins in the

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bathroom with bin liners and dispose of these in the residual waste garbage can. No waste, leftover food, harmful liquids or similar may be thrown or poured into the kitchen sink, toilets, washbasins or showers! Avoid anything that could lead to blockages in the pipes (no hygiene articles in the toilet).

#### Cleaning

If you should have a mishap (extreme dirt, liquids on the floor or work surfaces etc.), we ask you to clean it up immediately. We ask you to leave the apartment swept clean on departure and to put all used dishes back in the cupboards.

The laminate flooring can be cleaned with a slightly damp cloth. We ask you to keep large amounts of moisture away from the floor.

#### **Quiet times**

In the interests of good neighborliness, we ask you to observe the public quiet times such as midday, night and Sunday rest. Out of consideration, quiet should also be maintained in the vacation apartment itself between 10 p.m. and 7 a.m.

#### Internet/WLAN

A wireless internet connection (WLAN) is available in the vacation apartment. The access code can be found in the vacation apartment brochure. If you have any problems setting it up, please contact us.

The use of the Internet with your own WLAN-enabled device (notebook, PDA, smartphone, etc.) via the WLAN connection is free of charge for the tenant. You use the internet at your own risk, the landlord excludes any liability in connection with the tenant's use of the internet. For the use of Internet access via WLAN, the WLAN usage rules must also be observed. Please understand, however, that we (must) secure ourselves against misuse with a signature on your part.

#### Smoking

Smoking is not permitted in the apartment. Please leave the apartment/holiday home when smoking. Please dispose of the completely cooled cigarette remains in the waste garbage can.

#### Pets

Pets are not permitted.

#### **Parking facilities**

You can park in the driveway of the apartment, for this purpose the front area has been laid out with grass pavers, other public parking spaces are located in the immediate vicinity. If a parking space is made available to you, this does not constitute a safekeeping agreement. The landlord is not liable for loss of or damage to vehicles parked or maneuvered on the property and their contents, except in cases of intent or gross negligence.

#### **Domestic authority**

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If repairs are required immediately, it may be necessary for the landlord to enter the vacation apartment without the guest's knowledge.

#### Keys

Please never give the keys out of your hand. Any loss of keys must be reported immediately and the guest is liable up to the amount of the replacement costs.

#### Liability & legal issues

The landlord is not liable for valuables belonging to the guest(s).

The place of jurisdiction is Germany.

#### Arrival and departure

Arrival is by arrangement. On the day of departure we ask our guests to vacate the apartment by 10:00 am at the latest. On your departure, the vacation apartment should look as you found it.

By booking the vacation apartment, we assume that the house rules have been accepted.

We wish you a pleasant stay, lots of fun, relaxation and recreation. If you have any questions, please do not hesitate to contact us.

Your hosts

The Bley family